# Foundations of Qualitative Research

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- Qualitative research is establishing itself in the social sciences and in psychology.
  - Why people behave the way they do
  - How opinions and attitudes are formed
  - How people are affected by the events that go on around them
  - How and why cultures have developed in the way they have
  - What is the meaning of some experience

#### What is it?

- Investigating participants opinions, behaviors, and experiences from their point of view.
- How individuals and groups
   viewand understand
   the
   world and construct meaning
   out of their experience.

- Qualitative research is an intellectual, creative, and rigorous craft that the practitioner not only learns but also develops.
- Ongoing interplay between theory and methods, researcher and researched.

### Qualitative versus Quantitative

Quantitative science

hard

Qualitative science

Soft

- Example: Body Image
- Qualitative researchers are concerned with text and words as apposed to numbers.

# Comparison of Qualitative and Quantitative Research

- Quantitative-based on <u>manipulation and control</u>, results verified by sense data (by the researcher)
- Qualitative-based on <u>insights</u> and <u>understandings</u> about individual perception of events (by the subjects)

#### Qualitative <u>Methods</u> of Data Collection

- Mapping
- In-depth and semi-structured interview
- Focus Group Discussion
- Participant Observation
- Social Artifact Content Analysis

## Qualitative Research Methodologies

- Grounded Theory
- Phenomenology
- Ethnography
- Participatory Action Research

 Quantitative research-rich, real and valid data, hard, replicable and reliable data, deductive, theory testing approach, whereas:

### Qualitative research

- In-depth descriptions of people or events
- Researcher focuses on <u>patterns and themes</u>, rather than the testing of hypotheses
- Inductive approach open to new ideas and theories
- Not as well circumscribed as quantitative and more difficult for novice

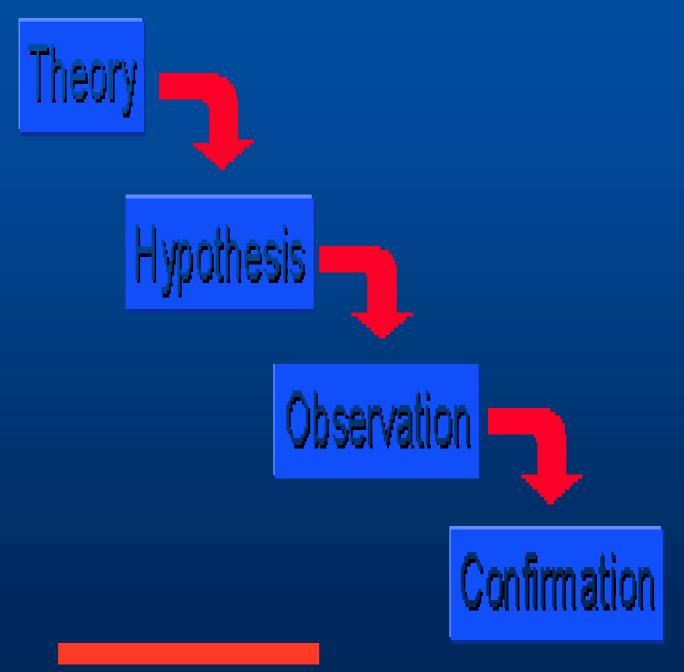
# Deductive and Inductive Thinking

 In logic, we often refer to the two broad methods of reasoning as the *deductive* and *inductive* approaches

## Deductive reasoning

Deductive reasoning works
from the more general to the
more specific. Sometimes this
is informally called a "topdown" approach. This
ultimately leads us to be able
to test the hypotheses with
specific data - a *confirmation*(or not) of our original theories.

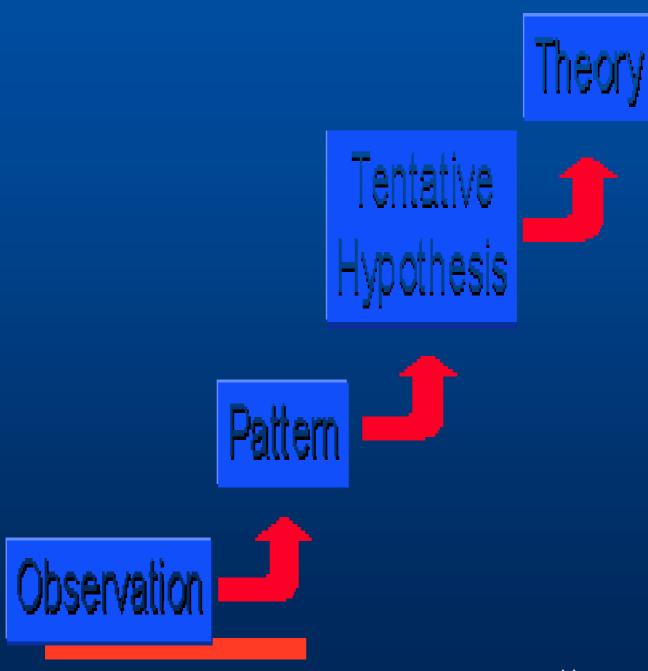
# Deductive reasoning



## Inductive reasoning

Inductive reasoning works the other way, moving from specific observations to broader generalizations and theories. Informally, we sometimes call this a "bottom up" approach. In inductive reasoning, we begin with specific observations and measures, begin to detect patterns and regularities, formulate some tentative hypotheses that we can explore, and finally end up developing some general conclusions or theories.

## Inductive reasoning



 Inductive reasoning, by its very nature, is more <u>open-ended</u> <u>and exploratory</u>, especially at the beginning. Deductive reasoning is more narrow in nature and is concerned with testing or confirming hypotheses.

# Positivism & Objectivity

- Positivism holds that there is a knowable reality that exists independent of the research process.
- Causal relationship between variables <u>exist</u> and can even be identified, proven, and explained.
- Positivism places the researcher and the researched, or knower and what is knowable, on different planes within the research process.

# Objectivity

Positivist epistemology
 assumes that there is an
 objective reality "out there"
 which can be explained by
 objective value free
 researchers through the use of
 objective replicable methods.

- The value of the qualitative research is not based on whether it is replicable, but rather on how it adds to our substantive knowledge on particular subject.
- Hard Soft
- Representative
   Constructed

Qualitative
 Quantitative

Subjective

Objective

 Holistic
 Reductionism

Phenomenological

Scientific

Anti positivist

**Positivist** 

 Descriptive Experimental

 Naturalistic unnatural

Inductive

D = 4. . = 1!. . =

# What is the primary research question? What part of social reality do I want to get at?

- A quantitative approach is suited to answering the research questions as you have framed them.
- Quantitative approaches are useful for <u>identifying potential</u> causal relationships.

- Most quantitative data techniques are data condensers.
- Qualitative methods are best understood as data enhancers.

# When should you use a Qualitative Research Design?

- Exploratory research where the relevant variables are not known
- Uncovering the tacit aspects of organizational life
- Building a rich description of situation
- Exploratory and descriptive
- Uncovering the process behind the outcomes

- WHY
- WHAT
- HOW

#### Qualitative Research Methods

- Often poorly described and lack prescriptive procedures
- Researchers often adapt techniques, rather than adhere to the recommended protocols
- Considered to be "soft" and less sophisticated than quantitative research.